## **Program Curriculum**

#### **Advanced Instructional Design**

- 1. Bloom's Taxonomy- A Critical Appreciation
- 2. Component Display Theory
- 3. Instructional Design Various Schools of Thought
- 4. Learner Analysis Learning Styles and Demographics
- 5. The Design of Instruction for Organizations
- 6. Learning Models and Theories of Teaching
- 7. Delivery of Instruction and Assessment Methods
- Distance Learning and E-Learning Exploring Mechanisms and Possibilities
- 9. Technology in the Context of Electronic Learning
- The Technological Environment and E-Learning Standards for Content
- 11. Learning Experience Design
- 12. Instructional Design at the Frontier
- 13. ID Types and Modes
- 14. ID Tools/Rapid Authoring Tools

#### **Cloud Computing**

- 1. Introduction to Cloud Computing
- 2. Principles of Parallel Computing
- 3. Principles of Distributed Computing
- 4. Virtualization
- 5. Virtualization- Technology Examples
- 6. Cloud Computing Architecture
- 7. Aneka: Cloud- Application Platform
- 8. Concurrent Computing: Thread Programming
- 9. Concurrent Computing: Multithreading with Aneka
- 10. High-Throughput Computing: Task Programming
- 11. Cloud Platforms in Industry I
- 12. Cloud Platforms in Industry II
- 13. Cloud Applications I
- 14. Cloud Applications II

# **Customer Relationship Management (CRM)**

- 1. Introduction to customer Relationship Management
- 2. Customer Satisfaction and Loyalty
- 3. Relationship and Retention
- 4. Services Marketing and CRM
- 5. Data Management
- 6. Sales Force Automation
- 7. Implementing a CRM Programme
- 8. Effective CRM Today and Tomorrow

# **Cyber Law in Corporate Practice**

- 1. Intro. to Information & Comm. Technology
- 2. Cyber Crimes and You
- 3. Introduction to Indian Law and Legal System
- 4. Introduction to Cyber Law
- 5. Cyber Authorities in India
- 6. E-Commerce and Legal Issues
- 7. Intellectual Property Rights in Cyberspace
- 8. Law Related to Unauthorized Access

- Liability of Intermediaries under the Information Technology Act
- Offences and Powers of Government under the Information Technology Act, 2000
- 11. Protection of Critical Information Infrastructure and Powers of Government
- 12. Sample Policies
- 13. Sample Documentation
- 14. Landmark Cases
- 15. Information Security Lifecycle Management

#### **Employee Relations & Labour Laws**

- 1. Introduction to IR & Employee Relations
- 2. Employees Rights & Responsibilities
- 3. Employee Engagement
- 4. Conflict Resolution
- 5. Grievance Handling & Employee Retention
- 6. Remote Work & Virtual Teams
- 7. Global Employee Relations
- 8. Code on Wages, 2019
- 9. The Industrial Relations Code, 2020
- 10. Code on Social Security, 2020
- 11. Occupational Safety, Health & Working Conditions Code, 2020

#### **Financial Management**

- 1. Finance Function
- 2. Forms of Business Organisation
- 3. Financial Statements
- 4. Interpretation of Financial Statements (Ratio Analysis)
- 5. Interpretation of Financial Statements (Funds/Cash)
- 6. Capitalisation
- 7. Sources of Long Term and Medium-Term Finance
- 8. Capital Structure
- 9. Leverages and Theories of Capital Structure
- 10. Capital Market
- 11. Capital Budgeting
- 12. Working Capital Management
- 13. Management of Cash
- 14. Management of Receivables
- 15. Management of Inventory
- 16. Dividend Policy

# **Guidance & Counselling**

- 1. Nature & Scope of Guidance & Counselling
- 2. Counselling
- 3. Techniques Of Guidance
- 4. Skills Of a Counsellor
- 5. Parental Counselling
- 6. Vocational Guidance
- 7. Educational Guidance & Counseling
- 8. Guidance & Counselling for Special Problems
- 9. Self-Management Skills & Social Competency

## **Program Curriculum**

#### **Human Resource Development**

- 1. Introduction to Human Resource Development
- 2. Training and Organisation Environment
- 3. Training Needs Analysis
- 4. Learning Principles and Conditions
- 5. The Training Program: Selection, Design & Delivery
- 6. Assessing the Effectiveness of Training
- 7. Training Audit and Cost Benefit Analysis
- 8. Training for a New Economy & Skills of a Trainer
- 9. Emerging Trends in Training
- 10. Recruitment and Selection
- 11. Performance Appraisal, Feedback and Reward Systems
- 12. Quality of Work Life and Career Development

#### **Human Resource Management**

- 1. Nature of Human Resource Development
- 2. Human Resource Planning
- 3. Job Evaluation
- 4. Recruitment, Selection, Promotion and Transfer
- 5. Training and Development
- 6. Performance Improvement
- 7. Performance Appraisal
- 8. Career and Succession Planning
- 9. Total Quality Management
- 10. HRD Audit
- 11. Managing Change through Continuous Improvement
- 12. Good HR Practices
- 13. Recent Techniques in Human Resource Management
- 14. Human Resource Practices in IT Industry

## **Employee Relations and Labour Laws**

- 1. Employee Relations Evolution, Concept & Approach
- 2. Evolution of Industrial Relations Policies
- 3. Industrial Disputes
- 4. Mediation, conciliation, Arbitration and Adjudication
- 5. Grievance Procedure
- 6. Industrial Relations in Public Sector Units
- 7. Trade Union and Collection Bargaining
- 8. Workers Participation in Management
- 9. Domestic Enquiry
- 10. The Regulative Labour Legislation
- 11. The Protective Labour Legislation
- 12. Wage Related Labour Legislation
- 13. Labour Legislation

#### **Instructional Design**

- 1. Introduction to Instructional Design
- 2. Interactive Learning
- Learning theories
- 4. Learning Models and Styles
- 5. Instructional Design Process

- 6. Instructional Objectives
- 7. Content
- 8. Niceties of English Writing
- 9. Writing Styles
- 10. Storyboard and the Script

## **Instructional Design for Business Communication**

- 1. Id Models & Strategy
- 2. Component Display Theory
- 3. Instructional Design Various Schools of Thought
- 4. Learner Analysis Learning Styles & Demographics
- 5. The Design of Instruction for Organisations
- 6. Instructional Design at The Frontier
- 7. Strategic Communication
- 8. Id Tools/Rapid Authoring Tools
- 9. Articulate 360
- 10. Sample Business Documents

#### **Introduction To Creative Writing in Business Communication**

- 1. Essentials Of Business Writing
- 2. Marketing: Writing for Sales & Marketing.
- 3. Social Media: Writing for social media
- 4. Self-Expression
- Write Well-Organized, Effective Sentences, Paragraphs, & Words
- 6. Conclusion With Impact
- 7. Web Media: Writing for Website, Portal, Blogs
- 8. Print Media: Writing for Brochures, Leaflets
- 10. Advertising: Jingles Writing

## **Introduction to Financial Analytics**

- 1. What is financial management?
- 2. Financial Technology Overview
- 3. What is Financial Analytics?
- 4. Financial Analytics popular frameworks
- 5. Skills required for Financial Analytics
- 6. Financial Automation with Analytics Tools
- 7. Importance of data availability and governance

#### **Introduction to R Programming**

- 1. Introduction to R
- 2. Data Types and Data Structures
- 3. Loops and Functions in R
- 4. Mathematics in R
- 5. Graphs
- 6. String Manipulation and Input/output
- 7. Object Oriented Programming I
- 8. Object Oriented Programming II
- 9. Debugging and Condition Handling
- 10. Introduction to Parallel Computing in R

## Machine Learning with R and Python

- 1. Basics of Machine Learning
- 2. Supervised Machine Learning
- 3. Unsupervised Learning
- 4. Regression Algorithms

## **Program Curriculum**

- 5. Clustering Models
- 6. R Markdown, Knitr, Rpubs
- 7. ggplot2
- 8. Computation with Python NumPy, SciPy
- 9. Pandas
- 10. Aggregating and Analysing Data with dplyr
- 11. Data Visualisation in Python Matplotlib
- 12. Introduction to scikit-learn
- 13. Web Scraping in Python Beautiful Soup
- 14. Introduction to (Py) Spark

#### **Marketing Management**

- 1. Basic Concepts of Marketing
- 2. The Marketing Environment
- 3. Market Oriented Strategic Planning
- 4. Competition and Competitive Strategy
- 5. Market Research and Demand Forecasting
- 6. Consumer Behavior
- 7. Market Segmentation and Selecting Target Markets
- 8. Positioning
- 9. Product Concepts
- 10. Distribution Channels and Marketing of Services
- 11. Strategic Pricing
- 12. Integrated Marketing Communications

### **Material Management**

- 1. Introduction to Materials Management
- 2. Materials Planning
- 3. Purchase Management: An Overview
- 4. Buying Policies
- 5. Buying at the Right Price
- 6. Project and Capital Goods Purchasing
- 7. Transport and Traffic Management
- 8. The Stores Function
- 9. Stores Operations
- 10. Fundamentals of Inventory Management
- 11. Economic Lot Size
- 12. Replenishment Systems
- 13. Just-in-Time (JIT)
- 14. Computerization of Materials Management
- 15. Evaluation of Materials Department

## **Performance & Potential Management**

- 1. Performance Management System
- 2. Performance Planning and Goal Setting
- 3. Performance Appraisals
- 4. Performance and Training
- 5. Performance Feedback, Coaching and Counselling
- 6. Performance Parameters and Key Principles in Human Performance Improvement
- 7. Current Trends in Performance Management System

- 8. Performance Competencies
- 9. Self-Motivation for Managing Super Self Performance
- 10. Performance Appraisal Format and 360 Degree Sample

## **Operations Management**

- 1. The Production (Manufacturing) Function
- 2. Manufacturing Methods
- 3. Facilities (Plant) Location
- 4. Facilities (Plant) Layout
- 5. Production Planning and Control (PPC)
- 6. Aggregate Planning
- 7. Master Production Schedule
- 8. Operations Scheduling
- 9. Production Activity Control
- 10. JIT and Kanban
- 11. Project Planning & Control: Critical Path Analysis (PERT/CPM)
- 12. Maintenance of the Plant
- 13. Quality Management-I
- 14. Quality Management II
- 15. Six Sigma
- 16. Work Study I (Method Study)
- 17. Work Study II (Work Measurement)
- 18. Operations Management in Service Sector

## **Project Management (IT)**

- 1. Software Project Management Concepts
- 2. Project Initiating
- 3. Managing Scope of the Project
- 4. Estimating and Scheduling
- 5. Managing Cost
- 6. Managing Quality
- 7. Managing Team
- 8. Managing Communication
- 9. Managing Risks
- 10. Software Configuration Management (SCM)
- 11. Update yourself: Current Trends

## **Python Programming**

- 1. Introduction to Python
- 2. Variables, expressions and statements
- 3. Control Structures., Data structures- Arrays & Linked lists, Queues
- 4. Functions
- 5. Conditionals, recursion and iteration
- 6. Strings
- 7. Lists and Tuples
- 8. Dictionaries
- 9. Object Oriented Programming
- Files and Error Handling
- 11. Testing, Debugging and Profiling
- 12. Handling data with Python
- 13. Python Graphical User Interface Development

# **Program Curriculum**

### **Strategic Management**

- 1. Introduction to Strategic Management
- 2. Understanding Strategy
- 3. The Strategic Management Process
- 4. Environmental Appraisal and SWOT
- 5. Corporate Level Strategies: I
- 6. Corporate Level Strategies: II
- 7. Tools for Strategic Analysis and Choice: I
- 8. Tools for Strategic Analysis and Choice: II
- 9. Implementing Strategy: I
- 10. Implementing Strategy: II
- 11. Implementing Strategy: III
- 12. Strategic Evaluation and Control

## **Sales and Distribution Management**

#### Part-I

- 1. Introduction to Sales Management
- 2. Personal Selling
- 3. Effective Sales Executive
- 4. Sales Planning and Budgeting
- 5. Sales Forecasting
- 6. Sales Organisation
- 7. Recruitment and Selection of Sales Force
- 8. Sales Training
- 9. Sales Quota and Compensating Sales Personnel
- 10. Leading and Motivating the Sales Personnel
- 11. Evaluation and Control of Sales Force
- 12. Sales Territory
- 13. Key Account Management

### Part-II

- 1. Introduction to Distribution Management
- 2. Retailing
- 3. Wholesaling
- 4. Warehousing
- 5. Transportation
- 6. Distribution Channels in Services
- 7. Distribution Planning and Control

## Research Methodology and Statistical Quantitative Methods Section-I Research Methodology

- 1. Understanding Research
- 2. Scientific Methods and Research
- 3. Formulating Research Problem and Hypothesis
- 4. Hypothesis Testing
- 5. Research Design
- 6. Data Collection and Measurement
- 7. Sampling and Sampling Technique
- 8. Observation
- 9. The Interview Method
- 10. The Questionnaire Method
- 11. The Survey Method
- 12. The Experimental Method
- 13. Scaling Techniques & Attitudes Measurement Techniques
- 14. Data Presentation, Processing and Analysis

### Section - II Statistical Quantitative Methods

- 15. Arranging Data to Convey Meaning
- 16. Measures of Central Tendency (Mean, Median & Mode)
- 17. Correlation
- 18. Probability
- 19. Queuing Theory
- 20. Game Theory & Decision Theory