

## **Technical Error on HDFC Payment Gateway**

Dear Students,

There was a technical error on HDFC Payment Gateway between 22<sup>nd</sup> July 2016 - 30<sup>th</sup> July 2016.

HDFC Bank is directly refunding the Bank Convenience Charges which were deducted 2-3 days after the original transaction. This amount will be directly credited by HDFC Bank in student account.

Please note Symbiosis Centre for Distance Learning is not liable for the same. For any queries you can directly contact HDFC Bank representative as under:-

**Mr. Pawan Wadhvani**  
**HDFC Client Relationship Manager**  
**Mobile: 09371307204**  
**Email id: pawan.wadhvani@hdfcbank.com**

**Mr. Abhishek Paunikar**  
**Sales Manager**  
**Contact No. – 08308312897**  
**E-Mail ID – abhishek.paunikar@hdfcbank.com**

The inconvenience caused is regretted.

**Regards,**

**Head Finance**  
**Symbiosis Centre for Distance Learning**